

	Company Name: <b>ደስታ ኃ/የተ/የግል ማህበር</b> <b>DESTA PLC</b>	Document No.: <b>QP/GM/001</b>	
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*Desta PLC is committed to provide a high quality, professional and efficient service to ensure the conformance of all of the applicable requirements and exceed the need and expectation of our customers. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the Organization.*

*The Management Team will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System.*

*We undertake to ensure sufficient resources are made available within the Organization to achieve this: - We undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the Organization.*

*Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Organization.*

*Equally, every employee is responsible for, and will be trained to perform the duties required by his or her specific role.*

*The Organization has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Organization as determined by Top Management.*